How to Access
Alexander Street Usage Statistics for Legacy Platforms

The legacy statistics site shows usage statistics for Alexander Street products that appear on legacy platforms dating back to April 2009. If you are looking for usage statistics for products on our new platform, from January 2014 forward, you must use our new statistics site (see Quick Reference Guide: Usage Statistics — New Interface for more information).

Log in using your institution’s unique statistics account username and password. If you are having trouble accessing your account, contact your Account Manager at support@alexanderstreet.com.

How to generate Reports

CUSTOM ALEXANDER STREET REPORTS:

TWO VERSIONS OF ALEXANDER STREET REPORTS: BY PRODUCT OR BY MONTH.
Main page will show By Product for most recent month processed — you can choose a new date range from this page and click “view report” to update the data.

By Product: Total of all Alexander Street usage stats metrics (column headings), listed by product, for the date range selected.

By Month: Alexander Street usage stats metrics split out by month for the date range selected, for a specific “product.” You can move into this report easily by clicking on a Product/Package title from the By Product report’s second column.

COUNTER-FORMATTED REPORTS:

• Though we are not COUNTER compliant on this site, reports are formatted for easy integration in with other COUNTER reports.

• Two report types: SearchesSessionsByMonthByDatabaseReport and TurnawayByMonthByDatabaseReport.

ADDITIONAL SITE INFORMATION

1. Usage data is released monthly.
2. No title level stats are available on this platform, only collection level.
3. Consortia can see either a report with combined use for all members, or a report with use for one member at a time. There is currently no way to run a single report with use broken down by all members.
4. This platform reports on sessions, average session time, peak SU, turnaways. These metrics are not required in COUNTER 4 and are therefore not replicated in the new stats platforms.